



SmartBell

OPTIVEST

OPTIVEST SmartBell

User Guide & Setup Manual

Smart doorbells, powered by QR

Official Product Documentation

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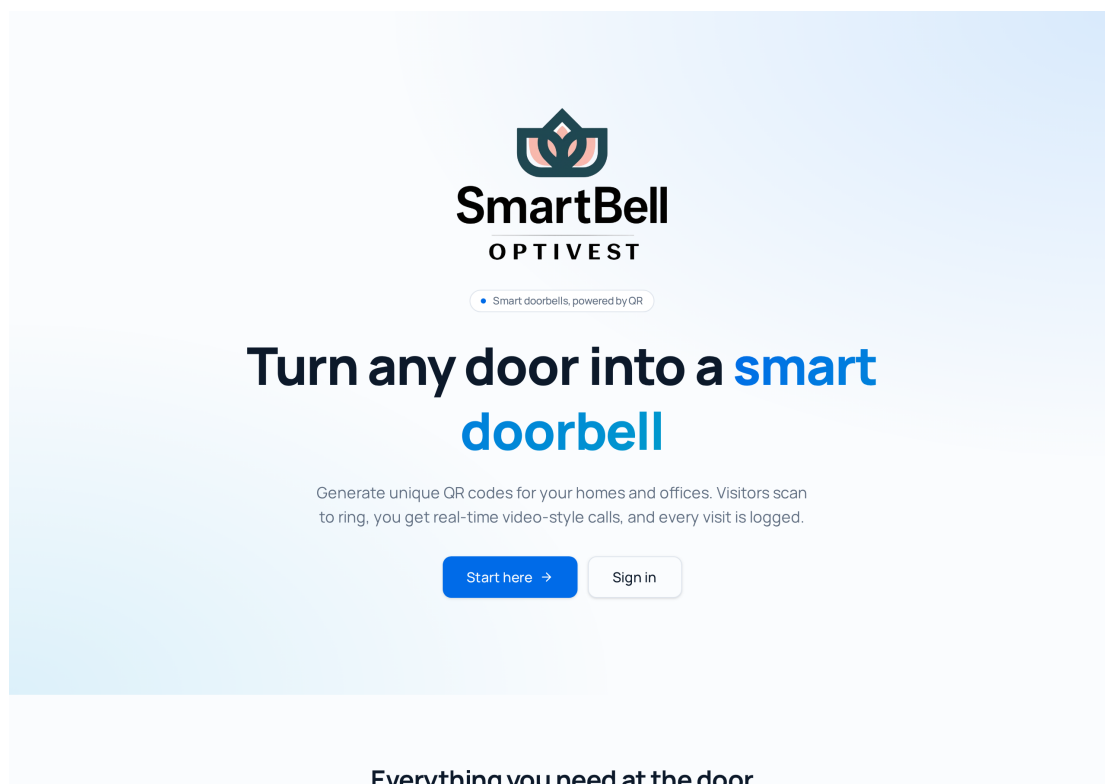
1. Welcome to OPTIVEST SmartBell

OPTIVEST SmartBell turns any door, gate, or reception into a smart, QR-powered doorbell. You generate a unique QR code for each property; visitors simply scan it with their phone camera to ring you. You receive a real-time call with the visitor's camera and microphone, so you always know exactly who is at the door — and every visit is logged automatically.

No hardware and no app for visitors. Everything runs in the web browser. Visitors do not need to install anything, and you can manage everything from your phone or computer.

Who this guide is for

- **Property owners** who want to receive and manage visitor calls.
- **Family members** who share access to a property's doorbell.
- **Administrators** who approve members and manage subscriptions.



Everything you need at the door
The OPTIVEST SmartBell home screen.

2. How SmartBell works

Getting started takes three simple steps:

- 1 **Add your property.** Create a property and SmartBell generates its unique QR doorbell.
- 2 **Place the QR code.** Print it and stick it at your door, gate, or reception desk.
- 3 **Get the call.** Visitors scan the code and ring — you respond in real time.

The two sides of SmartBell

For you (the owner)

- Manage properties and download printable QR codes.
- Receive instant ringing alerts and accept or reject calls.
- See and hear the visitor through their phone's camera and microphone.
- Review a full visitor log with names, phone numbers, and snapshots.

For your visitors

- Scan the QR code with any phone camera — no app needed.
- Grant camera and microphone access and (optionally) location.
- Enter a name, then tap to ring the doorbell.
- Talk with you live once you accept the call.

Security & privacy

Every property's calls and data are fully isolated using row-level security. Visitor logs are automatically kept for the most recent 90 days.

3. Creating your account (registration)

From the home screen, tap **Start here** to begin registration, then choose **Sign up** at the bottom of the form.

Step by step

- 1 Enter your **Full name**.
- 2 Enter a valid **Phone number** (this is where visitors' details are shown to you).
- 3 Enter your **Complete address** (street, city, state, postal code).
- 4 Optionally, tell us about your needs in **Anything we should know?** (e.g. number of properties).
- 5 Enter your **Email** and a **Password** (at least 6 characters).
- 6 Tap **Create account**.

Good to know

After you verify your email, activate your account with the Rs. 199/month subscription (a trial may be granted — see Section 6) to start using SmartBell.

← Back to home



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Smart doorbells, powered by QR

Create your account

Start generating smart QR doorbells in minutes.

Full name

Jane Doe

Phone number

+91 98765 43210

Complete address

Street, city, state, postal code

Anything we should know? (optional)

Tell us about your needs (number of properties, etc.)

After verifying your email, activate your account with the ₹199/month subscription to start.

Email

you@example.com

Password

.....

Create account

Already have an account? [Sign in](#)

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The registration form.

4. Verifying your email

For your security, we email you a **6-digit verification code** right after you sign up.

- 1 Open the email from OPTIVEST SmartBell and copy the 6-digit code.
- 2 Back in the app, type the code into the **Verification code** box.
- 3 Tap **Verify & continue** to activate your account.
- 4 Didn't receive it? Tap **Resend code** to get a new one.

Tip

If a code doesn't arrive within a minute, check your spam or promotions folder, then use **Resend code**.

5. Signing in

Returning users tap **Sign in** from the home screen.

- Enter your **Email** and **Password**, then tap **Sign in**.
- Forgot your password? Tap **Forgot password?** and we'll email you a secure reset link.
- If your email isn't verified yet, we'll send a fresh code and take you to the verification screen.

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SmartBell
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Sign in to your account
Manage your properties and visitor calls.

Email

Password [Forgot password?](#)

Sign in

Don't have an account? [Sign up](#)

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The sign-in screen.

6. Subscription & trial period

SmartBell is a subscription service. New members may be granted a trial period so they can try everything before subscribing. Access is managed automatically:

- **Trial:** a trial gives you full access for a set number of days. The remaining days appear in a banner at the top of your dashboard.
- **Upgrade any time:** tap **Upgrade · Rs. 199/month** in the trial banner (or on the subscription screen) to start your paid subscription.
- **Monthly subscription:** Rs. 199 per month keeps your account active.
- **Expiry:** when a trial or subscription ends, access is paused until you renew.

How upgrading works

Tap the upgrade button to open the secure payment window and complete your Rs. 199/month subscription. Your access switches to **Active** automatically once payment is confirmed — no manual refresh needed.

Administrators can also grant or extend trials and activate the monthly plan on your behalf (see Section 14).

7. The Dashboard

The Dashboard is your home base after signing in. Use the left-hand menu (or the menu button on mobile) to move between **Dashboard**, **Properties**, and **Profile**.

At-a-glance statistics

- **Total visitors** — how many times your doorbell was rung.
- **Answered calls** — calls you accepted.
- **Missed / rejected** — calls you missed or declined.
- **Properties** — how many properties you manage.

Visitor logs

- The most recent doorbell activity from the last 90 days is listed here.
- Each entry shows the visitor's name, phone number (tap to call back), time, snapshot, and status.
- Tap **Clear logs** to permanently remove all of your visitor logs.

Ringtone settings

Choose the sound that plays when a visitor rings, so you never miss a call. Your choice is saved on your device.

8. Properties & QR doorbells

Open **Properties** from the menu to manage your locations and their QR doorbells.

Add a property

- 1 Tap **Add property**.
- 2 Enter a **Property name** (e.g. "Main Office") and the **Address**.
- 3 Tap **Locate on map** to place the property automatically, or set the pin yourself.
- 4 Add an optional **Description** (e.g. "Front entrance doorbell").
- 5 Tap **Add property** to save. A unique QR doorbell is generated instantly.

Set the doorbell location (geofence)

The geofence makes sure only people physically at your door can ring:

- Search, tap the map, or drag the pin to mark the exact spot.
- Set the **Allowed radius (meters)** — visitors can only ring when they are within this distance.
- To disable the location check entirely, use **Clear location** (then anyone with the link can ring).

Geofence status

On a property card, a green **Geofence on** badge means the location check is active; a red **Location not set** badge means anyone can ring.

Get the QR code

- On a property card, tap **QR code**.
- **Download** the image to print, or **Copy** the direct ring link to share.
- Print and place the QR code at the door, gate, or reception.

Plan limits

Your plan currently includes one property. If you need more, contact your administrator.

9. Family members (shared access)

Share a property's doorbell with the people you live or work with so everyone can answer calls.

- On a property card, tap **Family members**.
- Add a member by their email so they can receive and answer that property's calls.
- Remove a member at any time to revoke their access.

10. Profile settings

Open **Profile** from the menu to keep your details current and manage your password.

- **Your details:** update your full name, phone number, and address, then tap **Save changes**. (Your email is shown but cannot be changed here.)
- **Change password:** enter a new password (at least 6 characters), confirm it, and tap **Update password**.

11. Answering visitor calls

When a visitor rings, SmartBell alerts you in real time — even while you are on another screen in the app — and plays your chosen ringtone.

- An incoming-call screen shows the visitor's name and property.
- Tap **Accept** to connect. You'll see and hear the visitor through their phone.
- Tap **Reject** to decline. The call is logged as rejected.
- If you don't answer within about 60 seconds, the call is logged as missed.

Never miss a call

Install SmartBell on your phone and enable notifications (Section 13) so you're alerted even when the app isn't open.

12. The visitor experience

This is what your visitors see after scanning your QR code — useful to know so you can guide them.

- 1 The doorbell page for your property opens in their browser.
- 2 They allow **camera and microphone** access so you can see and hear them.
- 3 If a geofence is set, their location is checked — they must be within the allowed radius to ring.
- 4 They enter their **name** (and optionally phone), then tap to ring.
- 5 The doorbell rings for up to 60 seconds while they wait for you to answer.

13. Installing SmartBell on your phone

SmartBell can be installed like a native app for the best experience and reliable call alerts.

- When prompted, tap **Install** to add SmartBell to your home screen.
- On iPhone (Safari): tap the **Share** icon, then **Add to Home Screen**.
- On Android (Chrome): open the browser menu, then **Install app / Add to Home screen**.
- Allow **notifications** so you're alerted to incoming calls even when the app is closed.

Works everywhere

SmartBell is fully responsive and works on phones, tablets, and desktop computers.

14. Administrator guide (super admin)

Administrators see an extra **Subscriptions** item in the menu. This screen is where members are approved and their access is managed.

When a new member signs up

- The administrator is notified by email as soon as a new member verifies their account.
- New members appear on the Subscriptions screen with a status such as **Pending approval**.

Managing a member

For each member you can:

- Grant a **30-day, 60-day, or 90-day trial**.
- **Extend trial +7 days** to add another week (from the current expiry).
- Activate the **Monthly subscription** (Rs. 199 / 30 days).
- **Reject** a member to pause their access.
- **Delete user** to permanently remove the member and all of their data — properties, family members, visitor logs, and subscription. This cannot be undone.
- Use the search box to find a member by name or email.
- Each card shows the current status and the date access is valid until.

Caution

Delete user is permanent and irreversible. Double-check the name and email before confirming.

15. Frequently asked questions

Do my visitors need to install an app?

No. Visitors just scan your QR code with their phone camera and ring from the browser.

Why can't a visitor ring my doorbell?

If a geofence is set, they must be within the allowed radius of the property. Ask them to enable location, or adjust/clear the geofence in the property settings.

How long are visitor logs kept?

The most recent 90 days of activity are shown. You can clear all logs at any time from the Dashboard.

What happens when my trial ends?

Access is paused until you upgrade to the Rs. 199/month subscription from the trial banner or subscription screen.

How much does SmartBell cost?

The subscription is Rs. 199 per month.

Can more than one person answer a property's calls?

Yes. Add them as Family members on that property (Section 9).

16. Support

Need help? We're here for you.

- Website: smartbell.theoptivest.com
- Please include your account email and a description of the issue when you contact support.

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